

John Bernard

Agile Leader | Software Leader
Architect | Director

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Executive Summary:

A Product Leader with over 10 years of repeated success delivering reliable, available products and platforms. Negotiated, managed, and closed over \$250M in contracts with customers in private and public sectors. You can find me in Director or Executive positions shaping organizations to deliver effectively, while fostering a culture of innovation and agility.

Skills:

- Agile Leadership
- Software Development
- Cloud Solutions
- Platform Architecture, Automation, and Engineering
- Observability
- Site Reliability Engineering
- Product Management
- Proposals and Bidding
- Product Roadmaps
- Organizational Planning
- Software Architecture and Design
- Atlassian Tools (Jira, Confluence, etc.)
- GitLab CI/CD, Security scanning, and issue management
- Azure DevOps
- Scrum, Kanban, Scrumban, DevOps

Tech Stacks and Languages:

- ELK Observability
- HTML, CSS, Javascript, React, TailwindCSS
- Firebase tools
- Python, Go, C, JSON
- Kubernetes, Helm, Docker, MiniKube
- AWS

Certifications:

- Project Management Professional (PMP)
- Certified Scrum Master (CSM)
- Certified Scrum Product Owner (CSPO)
- Certified Kubernetes Administrator (CKA)
- IBM Data Science Professional Certificate
- IBM AI Engineering Professional Certificate

Career Highlights:

Clarity Innovations

2024 - present

Site Reliability CoE

Led and facilitated the SRE CoE for an Enterprise Organization consisting of dozens of applications, three platforms, and hundreds of developers. Built a complete Observability tool stack giving operators and developers the ability to observe application and platform metrics, logs, and traces, significantly reducing outages, downtime, MTTR, and increasing velocity. Transformed the organization to an SRE model, building reliability early into applications and platforms.

- Reduced MTTR in outages from 4 hours to 30 minutes utilizing Observability and SRE practices.
- Led organizational change to shift from an Operations model to SRE and embedded SREs on every team, reducing outages by two-thirds.
- Consulted on a bid proposal as a technical SME worth \$125M that was ultimately awarded to the company.

Clarity Innovations

2023 - 2024

Senior Technical Product Manager

Led a DevOps contract consisting of 8 teams and ~100 personnel to build the CI/CD process and platform to ship software from an FFRDC to a production environment. Built an IMS using Advanced Roadmaps and Jira to track the full lifecycle of software live for stakeholders.

- Proposed and implemented a test strategy that increased the margin for the contract and reduced the number of defects in production by 75%.
- Built Agile practices across the organization, giving valuable insight to stakeholders on metrics to help drive decisions and reducing time spent in meetings by 50% and number of meetings in half.

Belcan Government Solutions

2022 - 2023

Program Manager

Led a group of 20 developers to build a full-stack VR application used for Command and Control and deployed it to users across the DoD within 6 months, staying under a very tight budget.

- Negotiated with the customer and refined the Minimum Viable Product into an achievable goal to meet a six-month timeline.
- Successfully deployed the application to users and secured a follow-on contract worth \$10M.

SAIC

2021 - 2022

Senior Agile Project Manager

Led the Agile transformation of the J6 for a COCOM, setting up Agile processes for multiple cross-functional teams ranging from Security, Network, and Software, reducing the project lifecycle significantly and decreasing cost.

- Reduced the time to build a partner network between the COCOM and international allies from 2 years to 6 months.
- Increased visibility into projects, enabling the CIO to make data-driven decisions and reducing time in meetings by 50% and frequency of meetings by 75% by building organizational dashboards and roadmaps.

Oakhurst Signs and Graphics

2020 - 2021

Construction Project Manager

Managed 40+ construction projects worth more than \$10M for Private and Public customers through the entire project lifecycle from bidding to completion.

- Took over a failing project that was over-budget and behind schedule, repaired relationships, got it back on schedule, and ultimately negotiated an increase in scope, doubling the profit margin.
- Took over a failing project that was over-budget and behind schedule, repaired relationships, got it back on schedule, and ultimately secured future contracts worth \$20M for the company.

Military Experience:

United States Army

2014-2020

Company PMO | 2019-2020

Mentored NCOs in Project Management and guided them through building, managing, and executing projects IAW Army standards and doctrine.

Combatives Master Trainer | 2017-2020

- Trained and mentored Soldiers in hand-to-hand combat and combatives instructor courses.
- Developed a training program that was adopted by the Army and used to train thousands of Soldiers.

Counter-UAS Program Manager | 2017-2019

Managed a Counter-UAS program with a 24/7 operational footprint, 6-month deployments, a full training program, and a software development team.

Executive Assistant | 2016 - 2017

- Managed the executive schedule, travel, and meetings for a Battalion Command Group.
- Built a process to track and manage the schedule that was adopted by the entire organization.
- Built a process to track action items throughout the organization using Microsoft Suite.

Intelligence System Team Lead | 2014 - 2016

- Led a team of 10 Soldiers to build and maintain an Army Intelligence System.
- Led training and drilled to ensure setup and teardown of the system was efficient and effective.

Volunteer Experience:

Special Forces Association Chapter 90

Volunteering to help the local Special Forces chapter gather sponsors for charity events, help set up and run events, and help advertise them to the local community.